

Critical Aggression Prevention System (CAPS)

Company Snapshot



CAGE Code: 3A2S8 DUNS: 803952373

Business POC: Dr. John D. Byrnes

VOSB, VEI Graduate, NaVOBA, FACHT

Proud Navy Veteran on the 1st Nuclear Powered Submarine (USS *Nutilus*)

Founder & CEO of the Center for Aggression Management®, Inc.

Work Area: Worldwide



Biography

Dr. John D. Byrnes is the founder and CEO of the Center for Aggression Management, Inc. and the creator of the Critical Aggression Prevention System (CAPS). He is the author of *Before Conflict: Preventing Aggressive Behavior* (Scarecrow Education Press / Rowman & Littlefield) and has spent more than 30 years developing evidence-based methods to identify and prevent aggressive behavior before escalation.

Founded in 1993, the Center for Aggression Management was established to address persistent gaps in traditional, reactive approaches to workplace and organizational aggression. Byrnes' work led to the development of CAPS, a preventive, non-medical behavioral risk management capability designed to identify early indicators of aggression and intent in a defensible, operationally actionable manner while remaining fully compliant with privacy and civil rights requirements. CAPS aligns with enterprise risk management, insider threat, and mission assurance functions by addressing behavioral risk in the pre-incident window where existing systems are blind.

CAPS was scientifically validated as reliable at Eastern Kentucky University and later scaled through CAPS Technologies, including the CAPS Mobile App, Dashboard, and Online Courses. The system does not rely on mental health diagnoses or protected personal data, allowing organizations to document and manage behavioral risk without triggering confidentiality constraints.

Following 9/11, Byrnes developed CAPS' predecessor to support early identification of violent behavior in high-risk environments. His work led to his selection as a U.S. Department of Labor representative at the *Violence as a Workplace Risk* conference in Montreal. He also authored the NaBITA Threat Assessment Tool, used by more than 177 colleges and universities, and has delivered training and briefings for organizations including NASA and the U.S. Postal Service.

Byrnes is a Fellow of the American College for Healthcare Trustees and continues to focus on equipping organizations with defensible, preventive capabilities to reduce behavioral risk, protect personnel, and preserve mission continuity.

Why CAPS Is Not Substitutable

1. Does not rely on mental health diagnoses or protected data
2. Operates in the pre-incident window where judgment is still intact
3. Produces documented, observable indicators suitable for operational decision-making
4. Integrates behavioral, security, HR, and risk functions without violating privacy law

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